



3125 WASHINGTON AVE
ALTON, IL 62002
618-467-6447
WWW.BACKYARDDREAMSPOOLS.COM

RESPONSE TO COVID-19

After looking into the guidance from the State of Illinois and the National Center for Disease Control and Prevention (CDC) we have made the following changes to our local retail store and services. Our number 1 priority is the safety and health of our employees and customers. Here is a list of some of the practices we have implemented effective 3/23/2020.

Retail Center - In accordance with the stay at home directive, effective Monday, March 23th through Monday April 6th 2020, Backyard Dreams will transition to a curbside drop off and carryout status only. Unfortunately, we can't help in store, but we look forward to continue to serving you during this time. If you would like to set up a curbside pick-up, water test, or to schedule service you can reach us during the hours of 9:30am to 3:00pm Monday through Friday and Saturday 9:00am to 2:00pm by TEXT or CALL to 618-467-6447. If it is after hours we will contact you the next day.

Water Lab Testing- We know the importance of maintaining a safe swimming and soaking environment and want to make sure our customers can still receive this free service.

Curbside drop off is available. Simply pull up to the store and call our office 618-467-6447. From there one of our associates will meet you at your vehicle to get the water sample. We will then contact you by phone to consult on what you need. Customers may wait in the parking lot and our employees can help you with your chemical needs and deliver to you curbside.

Service & Renovation- We will continue offering service and renovation and will be implementing the social distancing rule with our technicians. If you need assistance, we will also be available via phone 618-467-6447.

If you are interested in a new pool, please contact us to discuss options and timing at 618-467-6447.

We understand that your backyard is a welcome distraction from the chaos where many family memories are made. We want to continue to help bring that joy and relaxation to you.

Stay Safe and Healthy!
Thank you,

Greg Sands
Greg Sands
Owner, Backyard Dreams